

SALESFORCE MANAGED SERVICES

Continuous support with scalable expertise



AUTOMATION & INTEGRATION

Convert your business processes into flows and actions, migrate and integrate data

\$11.7
MILLION

Organizations spent an average of \$11.7 million on technology administration in the past 12 months



USER MANAGEMENT & CONFIGURATION

Support accessibility and security, deliver on basic and advanced configurations

43%

of executives said tech debt led to limited ability to innovate



INSTALLED PACKAGES

Implement, configure, and customize installed packages

\$1.8
TRILLION

Lost productivity costs employers \$1.8 trillion each year

Let us manage and enhance your existing Salesforce tools to keep your teams performing, **so you can spend more time focusing on your business' overall values and goals.**



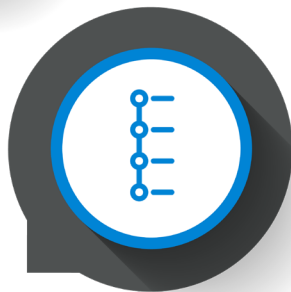
DELIVERY PROCESS

Not only will you have a wide array of skillsets at your disposal, but you'll also have industry experts to rely on. We'll keep you up to date with the latest Salesforce releases, identify problems before they happen, and maximize your use of the Salesforce platform. And, because we know the importance of communication, our weekly cadence of Queue Reviews keep you informed throughout the length of your services. With assistance from our team at Ascend, an efficient and effective Salesforce platform is within your reach.



KICK OFF

Gather all engagement team members together to set expectations, align on processes, and plan knowledge transfer for successful ramp-up.



DELIVER

Resolve issues and configure small enhancements through submitted cases. This will include case prioritization and backlog management for your Salesforce org.



COMMUNICATE

Hold regular cadence of Queue Reviews, report on utilization, and confer with key stakeholders on successes and challenges.



ASSESS

Revisit expectations and results in quarterly Account Review and adjust as needed.

Contact us today. *Ascend can help.*

